Ombudsman

In the fall of 1969 the president of the university appointed the first university ombudsman (a woman, despite the title). The ombudsman continues to be appointed by the president with the concurrence of the University Assembly. It hears complaints from any source within the university community or directed against anyone in the university exercising authority and attempts to assist in obtaining a resolution of the problem. To the extent permitted by law and consistent with other university policies, confidentiality and anonymity will be provided to any grievant who requests such protection. When appropriate, the office investigates and reports findings and conclusions without restriction other than to protect the rights of individuals. The office does not exercise powers of decision but may accept the role of arbitrator when requested to do so by parties to a dispute. Their web address is http://ombudsman.cornell.edu/.